

RETURN POLICY

Last updated May 27, 2022

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase, you can return it to us for a full refund or store credit. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within fourteen (14) days of purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, please email customer service at info@myliftparts.com to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number, place the item securely in its original packaging and include your proof of purchase, then mail your return to the following address:

My Lift Parts, LLC
Attn: Returns
RMA #
6 Mary E Clark Drive
4A
Hampstead, NH 03841
United States

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least sixty (60) days from the receipt of your item to process your return. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

EXEPTIONS

The following items cannot be returned:

- Special Orders
- Electronic Parts

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

Please Note

- A 25% restocking fee will be charged on all orders in excess of \$50.00.
- Sale items are FINAL SALE and cannot be returned.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

(877) 695-4381

info@myliftparts.com